

Refund Policy

At **Funobotz Paper Robotics Pvt. Ltd.**, we value transparency and fairness in all our services and products.

1. Training Services

- **No refund** will be provided for any **completed training programs**, workshops, or learning sessions.
- Once a participant has attended or completed a training service, the fee paid is **non-refundable**.

2. Robotics Kits

- **No refunds or returns** are provided for any Funobotz robotics kits once purchased.
- Kits are educational products and are sold as-is for learning purposes.

3. Company-Initiated Cancellations

- A refund will be issued **only if Funobotz cancels a training program** due to unforeseen or abnormal circumstances such as:
 - Technical issues
 - Instructor unavailability
 - Natural disasters
 - Administrative or operational reasons
- In such cases, eligible participants will receive:
 - A **full refund**, or
 - An **option to transfer** the amount to a future training program (as decided by Funobotz)

4. Mode & Timeline of Refund

- Approved refunds will be processed through the **original payment method**.
- Refund processing may take **7–10 working days**, depending on the payment gateway or bank.

5. Refund Requests

- Refund requests will be considered **only for company-cancelled programs**.
- Requests must be raised via official Funobotz communication channels.